dayforce

Notes

1. Some specific-country contracts from 2020 and prior versions or discontinued services and products are not available on the portal, if you required those, please reach out to your Customer Success representative.

2. If a client has agreed to special terms (i.e. MSA, the General Terms, etc.), the agreement in effect is the contract attached to the contract package. If the current contract package does not include a specific contract but does mention certain contracts referenced on the portal, then the terms of such referenced contracts will be those published on this website.

3. If a Client asks to receive a copy of their version of agreement, because has agreed on special terms or is an old Client before February 2018, or the document version simply isn't available on the portal, please reach out to your Customer Success representative.

Verify first.
Then download.



A few seconds of validation prevents downloading the wrong version.

Governance reminders before downloading

1. **Current Contracts means latest terms.**

   Use it for new agreement packages and current standard documents.

2. **Existing Clients means archived versions.**

   Use it when the request is tied to a prior date or prior agreement version.

3. **The Order Form determines relevance.**

   Download the portal documents referenced in the specific transaction.

4. **Effective dates matter.**

   Check title, geography, and effective date before sharing.

Escalate unusual, negotiated, or client-specific contract questions to your Customer Success representative